

DRAFT AGENDA

PostEurop Plenary Assembly 2014

Venue: Kuursaal, San Marino, meeting room "Arengo", 1st floor

Date: 24 September 2014 - Day 1

Time: 08:00 - 18:00

DAY 1 - Wednesday, 24 September 2014

8.00-8.45	1	Registration and welcome coffee	
8.45-9.05	2a	Opening of the Plenary Assembly <i>By Mr Jean-Paul FORCEVILLE, Chairman of PostEurop</i>	
	2b	Welcome address by <i>Dr Claudio FELICI, Minister of Finances of San Marino responsible for Posts and by Dr Rosa ZAFFERANI, Director General of San Marino Post</i>	
	2c	Welcome address by the UPU Deputy Director General, <i>Mr Pascal CLIVAZ</i>	
	2d	Introduction to the topics and objectives of the Plenary Assembly <i>By Mr. Botond SZEBENY, Secretary General of PostEurop</i>	Doc 1/Rev 1
9.05-10.20	3a	Progress Report from 2013 Brussels Plenary to September 2014	Doc 2
	3b	CSR recognitions <i>By Committees / Circles / Transversals Chairs</i>	
10.20-10.30	4	2013 Financial Results and Audit Report - 2013 Financial Results - 2013 Financial results in table format - 2013 Audit Report - 2013 Annual Accounts (in French only) <i>By MB Finance Committee Member</i>	Doc 3 Doc 3/Annex 1 Doc 3/Annex 2 Doc 3/Annex 3 Doc 3/Annex 4
10.30-10.40	5	2014 Financial performance - From 1 st January to 31 st July - 2014 Financial Performance - 2014 Financial Performance in table format <i>By MB Finance Committee Member</i>	Doc 4 Doc 4/Annex 1 Doc 4/Annex 2
10.40-11.00		Coffee break and group photo	
11.00-11.30	6	Results of the 2014 Members' satisfaction survey <i>By Mr Botond SZEBENY, Secretary General of PostEurop</i>	Doc 5

11.30-12.15	7	Draft Association's Business Plan (2015-2017) <i>By Committees / Circles / Transversals Chairs</i>	Doc 6
12.15-12.30	8	2015 Budget Proposal and Membership Contribution - Proposed 2015 budget – explanations - Proposed 2015 budget in table format - 2015 Contribution classes and Membership's fees <i>By MB Finance Committee Member</i>	Doc 7 Doc 7/Annex 1 Doc 7/Annex 2
12.30-12.40	9	Plenary Assemblies 2015, 2016 and 2017 - List of Plenary Assembly locations since 1993 and list of PPOs which did not apply yet for hosting a Plenary By Mr Botond SZEBENY, Secretary General of PostEurop	Doc 8 Doc 8/Annex 1
12.40-12.45	10	Any Other Business and Closing of the Plenary Assembly <i>By Mr Jean-Paul FORCEVILLE, Chairman of PostEurop</i>	-

12.45-14.45	Lunch and CEO Lunch (the latter on special invitation only)
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PostEurop Business Forum – “**Innovating Today for Tomorrow**”

- 14:45-17:55 Business Forum – Part I – “A Future Post Inspired by Innovations”
- 14:45-14:50 Introduction to the Business Forum
by the moderator (Mr. João Melo)
- 14:50-16:00 **“A Future of Dreams and Drones”**
By Keynote Speaker Nick Sohnemann, Futurist
What would the future look like in 10 years? How will the new generation behave? How would developments in technology change the postal industry?
- 16:00-16:15 Questions, answers and open discussion including all the attendees
- 16:15-16:45 Break and visit to Innovation Lab
- 16:45-17:25 **“New Lifestyles, New Business Opportunities for Posts”**
By Speaker João Melo, CTT Correios & Chair of the AES Forum
How will lifestyle changes that we are experiencing now change the postal business? How do posts respond to this changing world? Why do we need to respond? Do we have the required knowledge and expertise?
- 17:25-17:40 Questions, answers and open discussion including all the attendees
- 17:40-17:55 Innovation in Collaboration (part 1)
• PUMED – A bridge for the co-operation in the Mediterranean
By Mrs Francesca Coratella, Chairperson of PUMED
- 17:55-18:00 Conclusions of Day 1 and Close
By Jean-Paul FORCEVILLE, Chairman of PostEurop

N.B.: the results of the EUROPA Stamp Competition 2014 will be presented by *Marjan OSVALD, Chair of the MAC*, during the Plenary dinner

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Date: 25 September 2014 - Day 2

Time: 09:00 - 14:00

DAY 2 - Thursday, 25 September 2014

- 9.00-9.15 Opening of Day 2
By Mr Jean-Paul FORCEVILLE, Chairman of PostEurop
- 9.15-12.50 Business Forum – Part II – “Postal Operators take-on the Innovation Challenge”
Moderated by Joao Melo and Nick Sohnemann
- 9:15-9:45 Keynote: Innovation Management at SwissPost
By Mr. Roland Keller, Head of Projects, Innovation Management
“Success through innovation” is one of the four guiding principles and a strategic objective of Swiss Post. This is how Swiss Post approaches the future. Find out how this is organised at Swiss Post along with its challenges and benefits.
- 9:45-9:55 Q&A
- 9:55-10:50 Executive Panel Discussion: The Importance of Innovation for Small & Medium Postal Operators
- Rosa Zafferani, CEO, San Marino Post
 - Gary Carroll, Business Development Director Jersey Post
 - Jean-Luc Delcroix, Director, La Poste Monaco
 - Haik Avagyan, CEO, Haypost
 - Milan Martinovic, Executive Director, Montenegro Post
- 10:50-11:10 Q&A
- 11:10-11:40 Coffee break
- 11:40-12:10 Excellence in Innovation – 3D printing and possible implications for Posts
By Howard Wright, CEO and Chief Innovator, Insight2foresight Ltd.

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- 12:10-12:20 Q&A
- 12:20-12:50 Innovation in Collaboration (part 2)
- UPU-PostEurop-RCC Signing of the co-operation agreement on eCommerce
With the leaders of the UPU IB, PostEurop and RCC
 - UPU POC – An engine for the global eCommerce growth?
By Mr Masahiko METOKI, POC Chair
- 12:50-13:00 Any Other Business and Closing of the Business Forum
By Mr Jean-Paul FORCEVILLE, Chairman of PostEurop
- 13:00-14:00 Closing lunch